

Benjamin Gammage

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Summary

Self-taught web developer focused on building fast, responsive web applications and tools using HTML, CSS (Tailwind), and JavaScript. Experienced in developing and deploying small-scale projects, with a focus on performance, usability, and clean frontend architecture. Background in digital product environments and customer-facing roles, with a strong interest in building practical, user-focused web solutions.

Skills

Languages

HTML, CSS (Tailwind), JavaScript, Python

Technologies

WordPress, Eleventy, Django, AWS, GCP

Core Skills

Frontend development, responsive design, UI implementation, basic backend integration, problem solving, debugging, performance optimisation

Experience

SEVERN TRENT

Digital water specialist

Leicester

2025

- Resolved customer complaints and technical enquiries using structured problem-solving and clear communication
- Handled sensitive customer data in compliance with security and governance procedures
- Operated in a high-volume, performance-driven environment requiring accuracy and attention to detail

HASTINGS

Digital Product executive

Leicester

2024

- Created weekly reports analysing digital user journeys and platform performance
- Identified opportunities to improve usability and reduce friction across digital customer flows
- Presented data-driven insights and recommendations to stakeholders

AXA RETAIL

Product owner

Leicester

2021-2023

- Improved car insurance renewal retention by 15% through optimisation of customer journeys
- Contributed to improvements in national digital renewal processes and online user experience
- Worked in Agile teams using Azure DevOps to support iterative delivery of digital improvements

Skills & Interests

Projects: Calculus.tools, content creation